

## Suzy Lamplugh: Worcestershire body search concludes

A police search of a Worcestershire field for the body of missing estate agent Suzy Lamplugh has come to an end.

The 25-year-old west London estate agent went missing in 1986 and was officially declared dead in 1994.

The Metropolitan Police began excavating an area of the field on Tuesday after a tip-off.

A member of the public had recently reported seeing disturbed earth after she vanished. But a BBC reporter on the scene said the search had now finished.



Suzy Lamplugh disappeared in 1986 after going to meet a client

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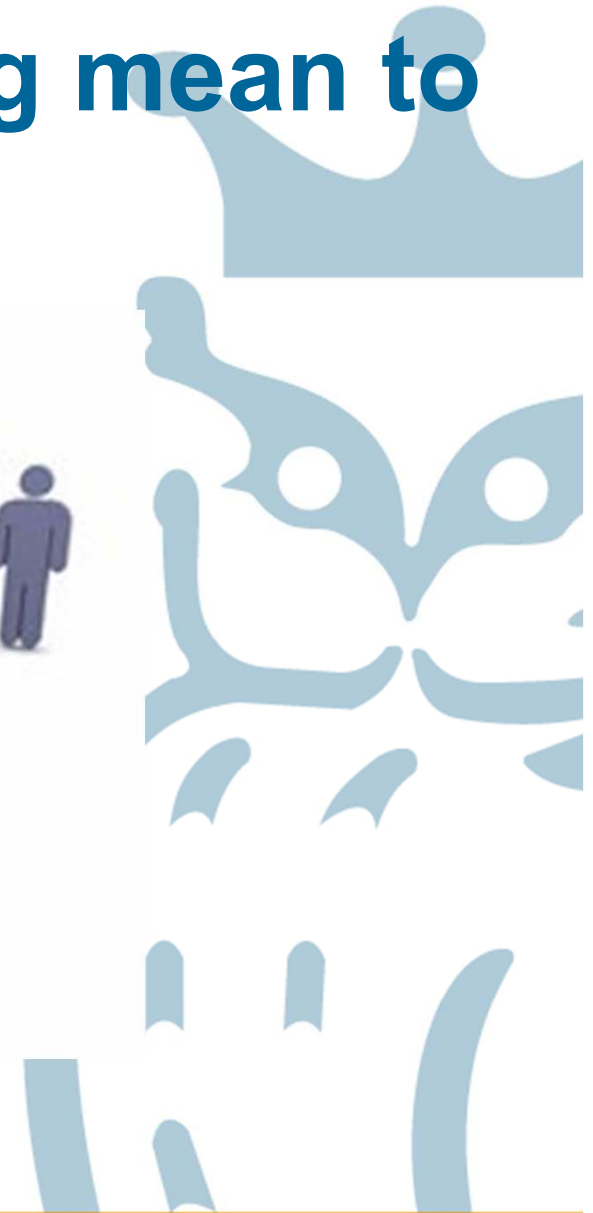
# LONE WORKING

## A half day course for Housing staff

# Objectives

- **Understand what Lone Working is and the reality of it for our organisation and staff**
- **Understand the responsibility of Employers and Employees**
- **Understand and consider organisational / team strategies and procedures to deal with lone working**
- **Identify areas of potential risk within the working environment and managing it as safely as possible**
- **Look at our personal safety and how we can increase it**

# What does Lone Working mean to you?



**The HSE defines a lone worker as someone who ‘works by themselves without close or direct supervision.’**

**This might apply to:**

- **Those working outside normal hours**
- **Those who work in direct contact with the public**
- **Those who work remotely from a central office**
- **Those who are remote from accessing standard emergency services**

# The Reality

- **The current financial climate**
- **The service you offer**
- **What is the role of the housing worker**



# The responsibility of the employer

Should they carry out risk assessments and draw up risk management plans?

Should systems be put in place to ensure lone workers are safe?

Should risk assessments and safety measures be measured?

Should systems be regularly evaluated?

Should the employer ensure dual working if necessary?

Should they make sure that staff are trained?

Should they know where lone workers are at all times?

Should lone workers be supervised?

# Are you aware of your responsibilities as an employee?



Take reasonable care of their own and other people's safety

Have an awareness of their safety and possible risks

Be involved in risk assessment and management

Leave immediately if there is an imminent risk

Undertake and follow training

Take regular breaks

Follow policies and procedures

Tell the employer if safety measures are inadequate

Inform employers of a "near miss"

Report incidents using proper procedures

# What are the risks?

- Physical
- Emotional
- Financial
- Sexual
- Practical
- Technology





# Where are the risks?

- Office
- Around the building
- Visiting tenants
- Travelling
- Local neighbourhoods



# Who are we at risk from?



# Risk factors

- **Demographic factors**
- **Clinical history**
- **Background**
- **Psychological factors**
- **Context**



# How can we reduce the risk?



# Personal Safety

**Check Orchard before leaving for UDCs**

**Comply with local / team procedures i.e. buddy system, recording where you are going etc, be aware of code words,**

**Carry out visual risk assessments**

**Stay aware of situation and think about how to control the risks**

**Go with your gut instinct**

# When Lone Working goes wrong

- The immediate aftermath
- Debriefing
- Management support
- Team support
- Evaluation
- Professional help



**Where do we go from here?**

**Thank you**

**Any questions?**

